

Tech Services

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About Tech Services

Team San Jose delivers state-of-the-art communications and provides qualified in-house support personnel to assist with meeting webcasting, cyber cafe set up, satellite transmissions, video streaming and other technology needs that will make your event stand out and run smoothly.

Internet Connectivity

As you'd expect from the Capital of Silicon Valley, San Jose offers the nation's best free Wi-Fi experience. Our Wickedly Fast Free Wi-Fi beginning at the Mineta San Jose International Airport, within Downtown and throughout the Convention Center allows thousands of attendees to stream simultaneously without interruption or congestion. Tech Services provides three separate options for clients to choose from:

Wickedly Fast Free Wi-Fi – Tailored for all sized groups who will need state-of-the-art wireless solutions without the expense normally associated with a premium class of Wi-Fi experience. This option gives you the best free, fast Wi-Fi technology in the nation, allowing thousands of attendees to stream simultaneously without interruption or congestion.

White Glove Service – This service is geared toward small to large size groups who will need custom wired and wireless configurations. This option is a paid service.

Bring Your Own Geek – This service provides the ultimate in flexibility and is geared toward groups with their own technical staff who need to build a private network and extend their company network. This option is a paid service for one flat-fee per day.

Telephone Services

Telephone Services are provided throughout the Convention Center by Tech Services. Wired-line services are provided by either the facility's VoIP system or Verizon Hosted IP Centrex lines. Supported land line services include everything from analog lines for phone sets, fax machines, modems and credit card machines to enhanced business telephone sets and services. All Telephone Services, including dial tone and telephones are ordered through Tech Services.

Cellular voice and data services are provided directly by industry leading wireless providers. TSJ works with AT&T Mobility, T-Mobile and Verizon to offer their latest 3G/4G services to clients within the Convention Center. Each of these carriers has onsite cell site systems with extensive internal antennae distribution systems, enabling data plan clients with smart phones, tablets and air-card enabled laptops to receive high quality voice, video and data services.